

Salop Physiotherapy
Block B
Knights Court
Archers Way
Battlefield Enterprise Park
SY1 3GA
Phone: 07756 680729



Salop Physiotherapy Terms and Conditions

Below are the terms and conditions on which we, Salop Physiotherapy, provide physiotherapy services (the 'Services'). The exact Services we will provide to your client will depend on what we agree and what is the result of the Initial Assessment (see paragraph 1 below).

Before you agree that we will provide Services to your client and/or carry out the Initial Assessment, please read the terms and conditions. If you have questions concerning our T&C's please ask before entering into a contract with us. Before we provide any Services, we shall perform an initial assessment of your clients' needs and requirements ('Initial Assessment').

An Initial Assessment consists of:

- discussion of your client's needs with us;
- an evaluation of your client's needs.
- a full objective examination of your client's problem, which will involve following our reasonable instructions as set out below; and
- developing a programme of recommended action to address your clients' needs and requirements.

An Initial Assessment takes approximately 45 minutes and will involve talking about your clients past medical history and what the issues relating to your client's condition are.

RESULT

Please note that after the Initial Assessment has been carried out, we may decide that we cannot provide any Services if, for example, treatment for the condition may not be suitable or appropriate.

PERFORMANCE OF THE SERVICES INITIAL ASSESSMENT

We will normally provide the Services only after an Initial Assessment has been carried out.

OUTCOMES

It is not possible that any particular result or outcome can be guaranteed as a result of us providing the Services. Our aim is to provide the Services using reasonable care and skill. Following the Physiotherapy professional code of conduct. Some patient's conditions may take longer than others to treat and we will regularly reassess the treatment plan.

SESSIONS

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After the initial assessment we will provide a report to the case manager within 24 hours to inform you of the plan of services including session total. We will agree the date and time of the first session and any subsequent sessions with your client in person or by e-mail.

YOUR RIGHTS AND RESPONSIBILITIES FOLLOWING OUR REASONABLE INSTRUCTIONS

In order for us to provide proper treatment, we will give reasonable instructions which your client should follow.

ASSIGNMENTS

We may set your client assignments to be completed between sessions. They are not obliged to complete these assignments; but if they do not complete them, their progress in achieving the desired outcomes may be slowed down.

STOPPING A SESSION

We may stop a session at any time and not continue it if we consider that your client is not following our reasonable instructions. If this happens, you will still be liable (at our discretion) to pay the fee for that session.

COSTS OF SESSIONS AND PAYMENT FEES

Our fees for each session are as confirmed by us to you. You are liable to pay all our fees and any surcharges incurred, such as any cancellation fees.

Initial assessment: £48

Follow up sessions: £48

Initial assessment/ Discharge reports £25

IF YOU CANCEL OR DO NOT TURN UP FOR A SESSION

If your client has booked a session and they cancel with less than 48 hours' notice or do not turn up for the session, you are liable to pay the cost of that session.

PAYMENT

An invoice will be sent with the final discharge paperwork within 48 hours of the final session.

Payment terms are 28 days from receipt of the invoice.

CONFIDENTIALITY

We shall treat all personal and business information supplied by you as confidential. We shall not disclose such information to any third party without your prior permission, except where required by law or where action might be necessary to protect you or someone else.

DATA PROTECTION

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We are registered under the Data Protection Act 1998 and we shall treat all personal data in accordance with the requirements of that Act.

LIABILITY AND INDEMNITY LIMITATION ON OUR LIABILITY TO YOU

Our liability to compensate for any loss or damage (in the case of loss or damage other than death or personal injury) is limited to a reasonable amount. Having regard to such factors as whether the damage was due to a negligent act or omission by Salop Physiotherapy. Nothing in these conditions will limit our liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors or fraud and fraudulent misrepresentation.

LIMITATION AND EXCLUSION OF LIABILITY

We shall not be liable to you, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, or for any loss of profit, or for any indirect or consequential loss arising under or in connection with the Services. Except as set out in these conditions, all warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from the contract. This clause will survive the termination of the contract.

INDEMNITY

You agree that you will indemnify us against any and all loss or damage suffered, including any legal fees or costs, as a result of any breach of this agreement by you.

VARIATION

We may change any of these terms or conditions, including our fees.

SEVERANCE

If a court or any other competent authority finds that any provision of this contract (or any part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed deleted and the validity and enforceability of the other provisions of the contract will not be affected.

EVENTS OUTSIDE OUR CONTROL

We will not be liable to you as a result of any delay or failure to perform our obligations under this contract as a result of any event beyond our control including but not limited to, strikes, lock-outs or other industrial disputes, failure of a utility service or transport network, act of God, fire, flood or storm or breakdown of machinery.